

STATUTORY NOTICE OF DISCLOSURES

1. YOUR INTERMEDIARY (BROKER) IS

None

2. THE POLICY IS ADMINISTRATED BY

None

3. THE POLICY IS UNDERWRITTEN BY (THE INSURER)

Dotsure Limited (Reg No 2006/000723/06)

Physical address : 127A York Street
: George
: 6529

Postal address : PO Box 9738
: George
: 6530

Email : u2us@dotsure.co.za
Website : www.dotsure.co.za

Moonstone Compliance (Pty) Ltd

Represented : H.C.H. Hönck
Telephone number : 021 883 8000

Dotsure Limited is a licensed non-life insurer in terms of the Insurance Act 18 of 2017 and authorised as a financial services provider in terms of the Financial Advisory and Intermediary Services Act 37 of 2002 (FSP No. 39925) to provide financial services for Category 1: Short - Term Insurance: Personal Lines and Commercial Lines. Dotsure Limited has Professional Indemnity insurance in place.

Dotsure Limited accepts responsibility for the lawful actions of its Representatives (as defined in the Financial Advisory and Intermediary Services Act 37 of 2002) in rendering financial services within the course and scope of their employment. Some of the representatives are rendering financial services under supervision.

Dotsure Limited's Conflict of Interest management policy is available upon request on the contact details above. Dotsure Limited has a complaints procedure and a complaints resolution policy available on request.

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4. COMPLAINTS PROCEDURE

If you have a complaint about this policy, a claim decision or the advice or service you have received, please contact The Dotsure Internal Ombudsman on 0861 001 083 or email resolutions@dotsure.co.za.

5. CLAIMS PROCEDURE

Tell Dotsure Limited as soon as possible about your claim. They have a claims handling procedure available on request.

6. PAYMENTS OF PREMIUMS

The premiums you have to pay as well as the frequency and method of payment is shown on your policy schedule.

OTHER IMPORTANT MATTERS

We will tell you about any changes to points 1,2 and 3 above. If we gave you the information in paragraphs 1,2 and 3 verbally, we are now confirming it in writing. We have to do this within 3 days. If you are not happy with the outcome of your complaint, you can send your complaint to the Registrar of Short-Term Insurance. You will always be given a reason if your claim is not paid. The insurer may not cancel your insurance by only informing your intermediary. They have a responsibility to make sure the notice has been sent to you.

WARNING

- Never sign any blank form.
- Complete all forms in ink.
- Keep all documents handed to you.
- Make notes as to what is said to you.
- Don't be pressurised to buy any product.
- If you withhold relevant information or provide incomplete information, the insurer may refuse to pay your claim.

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DETAILS OF THE SHORT - TERM INSURANCE OMBUDSMAN

Postal address : PO Box 32334
: Braamfontein
: 2017

Telephone number : 0860 726 890
Email address : info@osti.co.za
Website : www.osti.co.za

DETAILS OF THE FINANCIAL SECTOR CONDUCT AUTHORITY

Postal address : PO Box 74571
: Lynnwood Ridge
: 2017

Telephone number : 012 470 9080
Email address : info@faisombud.co.za
Website : www.faisombud.co.za